CUSTOMER STORY

LOVISENBERG DIAKONALE SYKEHUS

Lovisenberg Diakonale Sykehus AS is a local hospital for approximately 200,000 inhabitants of several city center districts in Oslo.

> " The biggest advantage of the system is the automation. This frees up time for the clinicians because the patients have submitted their assessments ahead of their scheduled appointments. If we compare with the way other hospitals have facilitated data collection, our system is very time-saving. "

> - **Even Halland**, Psychologist and project manager for the quality register at Lovisenberg DPS

SYSTEMATISES PLANNING, ASSESSING AND EVALUATION OF PATIENTS' TREATMENT

A wish to free up time for the clinicans

On a daily basis, the clinicians at the department for mental health at Lovisenberg experienced that there was not enough time to complete all neccessary tasks.

Their paper-based assessments were first sent to patients by post, and the few assessments that were sent back needed to be scored, copied and scanned into the patient healthcare records.

The hospital management began looking for a system that could free up time for the clinicians. At the same time, they were looking for a solution that could include the patients in the treatment to a greater extent.

They found their solution in CheckWare

In CheckWare, they found an automated, digital solution that can assess patients' self-reported health and experiences before meeting with the clinician, without creating additional work for the clinician.

The clinician assigns an assessment plan that automatically sends out assessments to the patient, and the patient can respond from any location.

Completed assessments are calculated automatically. The answers are presented as a graphic report in the patient healthcare records and are immediately available to the clinician.

Clinical decision support and quality register

Lovisenberg uses data for learning and development. The individual clinic and section can use the information to follow up on the individual patient, reflect on their own perfomance and improve the quality of the given treatment.

The overall estimates are also automatically transferred to Lovisenberg's quality register, LOVePROM. This register is based on patient-reported outcome measures, administrative data and cost figures.

The quality register is used to examine the relationship between treatment length, treatment intensity and outcome, among other things. Lovisenberg has a response rate from patients of 70-90%, and data from the quality register therefore provides a solid basis for quality improvement in their clinical work.

Read the customer story in full at
https://www.checkware.co.uk/lovisenberg-mentalhealth

> " CheckWare's software solution ensures that important questions are asked to the patients. The clinician gets a better overview of what is most important for the patient and can prioritise accordingly. In an effective way, the planning, assessment and evaluation of patients' treatment is systematised. "

> - **Per Arne Holman**, Head of Analysis at Lovisenberg Diakonale Sykehus.

CheckWare®

CheckWare is an international software company that has taken a leading position in digital patient participation. Our clinical e-health solution has been developed especially for clinicians who use assessments and questionnaires, who want their patients to be actively involved in their own health. CheckWare automates the collection, scoring and reporting of assessment results, and can document the entire clinic's outcome.
This provides a high degree of patient participation, raises the quality of treatment and frees up resources.

We are a partner for hospitals, clinics and municipalities offering digital healthcare services to their patients and service users. We deliver solutions with high professional expertise and quality for digital assessments, remote patient monitoring and online treatment programs.

CheckWare is reliable, well-proven and has already been used by 250 customers.

For more information about CheckWare, contact us at
info@checkware.com

www.checkware.co.uk